



INFORMATION FOR ZIPLINE CLIENTS AND ZIPLINE CODE OF CONDUCT

INFO

- Total zipline ride time is approx. 8 minutes.
- Once the zipline ride ends, the client returns back to the start via chairlift or car.
- The minimum weight for a solo ride is 30 kg, maximum 130 kg.
- The minimum age for a solo ride is not specified and is up to the discretion of the parents – recommended for persons at least 8 years of age.
- The tandem ride is available for an adult and a child (total maximum weight 130 kg).
- The client will be provided with a harness, a safety lanyard, a pulley with an electric motor and a transport bag, and a helmet.
- The rider is required to wear a helmet.
- Long hair must be tied back and tucked under clothing.
- Warm winter clothing and gloves are required during winter, goggles recommended.
- The client is obliged to follow instructions given by zipline staff.
- In the event that the pulley stops between stations, the rider must remain calm, not panic, and wait for the arrival of zipline staff, who will safely conduct them to the station.
- Photographing and video filming during the ride is permitted.
- By purchasing a zipline ticket and entering the ride start area, the client agrees with the terms of service and code of conduct and undertakes to follow them. In the event of a violation, the service will not be provided to the client or will be prematurely terminated, and the ticket price will not be refunded.

RESTRICTIONS

- It is strictly forbidden to manipulate the harness, helmet, carabiners, or pulley.
- It is strictly forbidden to touch the cable during a ride.
- It is strictly forbidden to discard any items during a ride.
- Rotary motions from side to side during the ride are forbidden, as they cause damage to the pulley and create a risk of pulley derailment.
- Leaning forward or backward during a ride is forbidden.
- Screaming during a ride is forbidden.
- Loitering in the area of transfer station B is forbidden.
- Individuals under the influence of alcohol or other psychoactive substances will not be allowed to ride.

OPERATIONS MUST BE INTERRUPTED:

- A. In adverse weather conditions, namely:
 - Strong wind gusts, storms, heavy rain or heavy snowfall, fog.
- B. In the case of a rescue operation.

If operations are interrupted due to adverse weather conditions, the client will be offered the closest possible date and time for their ride.